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Getting started with the CareLink[™] Connect app

Open the app and follow the on-screen instructions. You may be warned that your device is untested but can still continue. 1.



Log into your CareLink[™] Personal care partner account. Sign up if you do not already have one

Note: Your country must be the same as the person you will be following

Once accepted, you will be

notifications You will not receive

any notifications** until these

prompted to set up your



Read the Warning screen and accept by tapping Next

Tap Follow another

person to add up to 5

MiniMed[™] Mobile app

users to your account

Each link will require

notifications setting up

4. Enter the CareLink[™] Personal username of the person you wish to follow*



They must accept your connection request in their Carel ink[™] Personal account within 24hrs

TIP: For an improved experience, automatic updates to mobile operating systems should be deactivated - if one becomes available, check compatibility to see if it is supported before installing

Compatible phone? Check your device at:

are set



6.

Representative patient profile, Google Play is trademark of Google LLC and App Store is a trademark of Apple Inc.

*See local website for supported devices - must be using and logged into the MiniMed Mobile app

**Internet connection required for live data and notifications - Phone screens may look different depending on the pump system and mobile phone used.



Linking to multiple care partners



CareLink[™] Connect app users can follow up to 5 MiniMed[™] Mobile users in one app. You can switch between live views and receive push notifications from them all, as set by you.





Notifications



Notifications are colour coordinated: Alarms are red Alerts are yellow Reminders are grey Messages are blue

Each care partner that you are following must have notifications set up individually

Important Information:

- Notifications must be set in the Settings menu before any will be received.
- Having your phone on Do Not Disturb, Mute or Vibrate may cause you to miss notifications
- The CareLink[™] Connect app lets you follow up to 5 MiniMed[™] Mobile users per account. There is a help section in the Main menu

Notification privacy



You can select if you want to see health related information in your notifications or have it hidden.



Repeat notifications:

- Some notifications can be set to repeat when received at certain times you specify if they have this symbol
- The notification sound can be personalised and will sound for 30 seconds and repeat every 60 seconds until the app is viewed



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Safety Information: CareLink™ software is intended for use as a adjunctive tool to help manage diabetes and is NOT intended to be relied upon by itself. Information contained herein is not medical advice and should not be used as an alternative to speaking with your doctor. Discuss indications, contraindications, warnings, precautions, potential adverse events and any further information with your health care professional.

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